**NATIONAL ASSESSMENT AND ACCREDITATION COUNCIL (NAAC) STUDENT SATISFACTION SURVEY**

**Instructions to fill the questionnaire**

● All questions should be compulsorily attempted.  
● Each question has five responses, choose the most appropriate one.  
● The response to the qualitative question no. 21 is student’s opportunity to give  
suggestions or improvements; she/he can also mention weaknesses of the institute  
here. (Kindly restrict your response to teaching learning process only)

**Criterion II – Teaching–Learning and Evaluation, Student Satisfaction Survey on Teaching Learning Process**

**Following are questions for online student satisfaction survey regarding teaching learning process.**

**1. How much of the syllabus was covered in the class?**

0 –Below 30% \* - 1.9%

1– 30 to 54% - 4.4%

2 – 55 to 69% - 10.5%

3 – 70 to 84% - 22.5%

4 – 85 to 100% - 60.8%

**2. How well did the teachers prepare for the classes?**

0 – Won’t teach at all \* - 2.1%

1 – Indifferently - 3.9%

2 – Poorly - 12.8%

3 – Satisfactorily - 40.8%

4 –Thoroughly - 40.5%

**3. How well were the teachers able to communicate?**

0– Very poor communication \* - 1.8%

1– Generally ineffective - 5.7%

2 – Just satisfactorily - 16.4%

3 – Sometimes effective - 24.2%

4 – Always effective - 51.8%

**4. The teacher’s approach to teaching can best be described as**

0– Poor \* - 2.5%

1 – Fair - 7.7%

2 – Good - 19.3%

3 – Very good - 32.8%

4– Excellent - 37.8%

**5. Fairness of the internal evaluation process by the teachers.**

0– Unfair \* - 3.3%

1 – Usually unfair - 5.4%

2 – Sometimes unfair - 14.1%

3 – Usually fair - 33.2%

4 – Always fair - 44%

**6. Was your performance in assignments discussed with you?**

0– Never \* - 2.5%

1 – Rarely - 6.2%

2 – Occasionally/Sometimes - 14.9%

3 – Usually - 27.6%

4 – Every time - 48.8%

**7. The institute takes active interest in promoting internship student exchange** **field visit opportunities for students.**

0– Never \* - 9.8%

1 – Rarely - 13.2%

2 – Sometimes - 17.7%

3 – Often - 22%

4 – Regularly - 37.3%

**8. The teaching and mentoring process in your institution facilitates you in** **cognitive social and emotional growth.**

0– Not at all \* - 2.8%

1 – Marginally - 5.7%

2 – Moderately - 18.8%

3 – Very well - 34.6%

4 – Significantly - 38%

**9. The institution provides multiple opportunities to learn and grow.**

0– Strongly disagree \* - 3.6%

1 – Disagree - 5.7%

2 – Neutral - 19.2%

3 – Agree - 32.3%

4 – Strongly agree - 39.2%

**10. Teachers inform you about your expected competencies course outcomes and programme outcomes.**

0– Never \* - 2.6%

1 – Rarely - 5.7%

2– Occasionally/Sometimes - 16.4%

3 – Usually - 28.3%

4 – Every time - 46.9%

**11. Your mentor does a necessary follow-up with an assigned task to you.**

0 – I don’t have a mentor \* - 2%

1 – Rarely - 4.4%

2 – Occasionally/Sometimes - 12.6%

3 – Usually - 25.9%

4 – Every time - 55.1%

**12. The teachers illustrate the concepts through examples and applications.**

0 – Never \* - 1.8%

1– Rarely - 4.3%

2 – Occasionally/Sometimes - 13.9%

3 – Usually - 33.2%

4 – Every time - 46.9%

**13. The teachers identify your strengths and encourage you with providing right** **level of challenges.**

0– Unable to \* - 4.8%

1 – Slightly - 7.2%

2 – Partially - 16.3%

3 – Reasonably - 27.8%

4 – Fully - 43.8

**14. Teachers are able to identify your weaknesses and help you to overcome them.**

0 – Never \* - 4.8%

1 – Rarely - 7.3%

2 – Occasionally/Sometimes - 16.6%

3 – Usually - 28.2%

4 – Every time - 43.1%

**15. The institution makes effort to engage students in the monitoring review and continuous quality improvement of the teaching learning process.**

0 – Strongly disagree \* - 2%

1 – Disagree - 4.8%

2 – Neutral - 18.6%

3 – Agree - 32.7%

4 – Strongly agree - 41.9%

**16. The institute/ teachers use student centric methods such as experiential learning participative learning and problem solving methodologies for enhancing learning experiences.**

0 – Not at all \* - 2.6%

1 – Very little - 7.3%

2 – Some what - 15.1%

3 – Moderate - 32.1%

4 – To a great extent - 42.9%

**17. Teachers encourage you to participate in extracurricular activities.**

0 – Strongly disagree \* - 2.3%

1 – Disagree - 5.4%

2 – Neutral - 14.1%

3 – Agree - 27.8%

4 – Strongly agree - 50.4%

**18. Efforts are made by the institute/ teachers to inculcate soft skills life skills and employability skills to make you ready for the world of work.**

0 – Not at all \* - 2.9%

1 – Very little - 6%

2 – Some what - 15.4%

3 – Moderate - 31.9%

4 – To a great extent - 43.8%

**19. What percentage of teachers use ICT tools such as LCD projector Multimedia etc. while teaching.**

0 – Below 29% \* - 13.7%

1 – 30 – 49% - 9.8%

2 – 50 – 69% - 18.6%

3 – 70 – 89% - 24.7%

4 – Above 90% - 33.3%

**20. The overall quality of teaching-learning process in your institute is very good.**

0 – Strongly disagree \* - 2.8%

1 – Disagree - 5%

2 – Neutral - 18.1%

3 – Agree - 34.4%

4 –Strongly agree - 39.7%